

Graduate Student Exit Survey: Academic Years 2005 to 2009 Results

Please evaluate your graduate education by taking a few minutes to complete this questionnaire. Be assured that the information you provide will remain confidential and your answers to the questions will in no way affect your relations with the faculty, staff, or the Graduate School of Wichita State University. The feedback you provide is important and will provide information that will enable WSU to improve the quality of its graduate education. Thank you for your cooperation. (v7.4)
(n=4,255 98% return rate)

SECTION I: DEPARTMENT/PROGRAM (Questions about your program of study)

A. PROGRAM LEVEL

Please indicate whether you agree or disagree with the following statements.

- | | Agree (1) | Disagree (2) |
|---|-----------|-----------------|
| 1. My program provided a graduate student handbook..... | O 80% | O |
| 2. Faculty/staff were well-informed about program degree requirements..... | O 95% | O |
| 3. Faculty/staff were accessible..... | O 96% | O |
| 4. On a scale of one (very dissatisfied) to five (very satisfied), rate your overall satisfaction with your program of graduate studies at WSU. | | |
| Very Dissatisfied O (1) | O (2) | O (3) |
| 1.2% | 3.5% | 12.7% |
| O (4) | O (5) | Very Satisfied |
| 44.0% | 38.6% | mn=4.15 md=4.00 |
| (82.6% satisfied or higher) | | |

B. COURSE/INSTRUCTION

Please answer the following questions below about the courses you took during your graduate studies.

5. What TIME of day do you **most PREFER** to attend courses (**check only one**)?
- | | | | |
|---------------|-----------------|---------------|---------------------|
| O Morning (1) | O Afternoon (2) | O Evening (3) | O No preference (4) |
| 25.1% | 14.7% | 49.3% | 10.9% |
6. What DAY(S) do you **most PREFER** to attend courses (**check only one**)?
- | | |
|----------------------|---------------------------------------|
| O Monday (1) 11.0% | O Monday, Wednesday & Friday (6) 7.4% |
| O Tuesday (2) 5.8% | O Monday & Wednesday (7) 17.9% |
| O Wednesday (3) 4.2% | O Tuesday & Thursday (8) 21.0% |
| O Thursday (4) 1.9% | O Other (9) 1.2% |
| O Weekend (5) 2.1% | O No preference (0) 27.5% |

Please indicate whether you agree or disagree with the following statements.

- | | Agree (1) | Disagree (2) |
|--|-----------|--------------|
| 7. My classes were offered at times convenient to my schedule..... | O 90% | O |
| 8. Course offerings enabled me to complete my degree in a timely manner..... | O 90% | O |

Please rate the following aspects of your overall graduate education at WSU.

9. Your satisfaction with the feedback provided by faculty about your course work?
- | | | | | | | |
|-------------------------|-------|-------|-------|-------|-----------------------------|-----------------|
| Very Dissatisfied O (1) | O (2) | O (3) | O (4) | O (5) | Very Satisfied | mn=4.28 md=4.00 |
| 1.0% | 2.5% | 11.0% | 38.1% | 47.4% | (85.5% satisfied or higher) | |
10. Your satisfaction with the quality of instruction in courses *required* by your program? mn=4.22 md=4.00
- | | | | | | |
|-------------------------|-------|-------|-------|-------|-----------------------------|
| Very Dissatisfied O (1) | O (2) | O (3) | O (4) | O (5) | Very Satisfied |
| .8% | 3.3% | 12.1% | 40.6% | 43.3% | (83.9% satisfied or higher) |
11. Your satisfaction with the overall course instruction you received in your graduate studies at WSU? mn=4.25 md=4.00
- | | | | | | |
|-------------------------|-------|-------|-------|-------|-----------------------------|
| Very Dissatisfied O (1) | O (2) | O (3) | O (4) | O (5) | Very Satisfied |
| 0.6% | 2.4% | 11.5% | 41.9% | 43.5% | (85.4% satisfied or higher) |

C.1. ACADEMIC ADVISING (for enrollment and degree requirement related activities, not research advising) (if you did not receive academic advising, skip to Question 21).

12. Did you generally receive academic advising **BEFORE** registering for classes?..... O Yes (1) 64% O No (2)
13. Approximately how many times per semester did you meet or communicate with an advisor for academic advising?
- | | | | | |
|-------|-------|-------|-------------|-------------------------------------|
| O 0 | O 1 | O 2 | O 3 or more | |
| 18.6% | 37.1% | 17.9% | 26.5% | (of those who met: mn=1.87 md=2.00) |

Please indicate whether you agree or disagree with the following statements.

- | | Agree (1) | Disagree (2) |
|--|-----------|--------------|
| 14. My academic advisor was usually accessible for advising..... | O 91% | O |
| 15. My academic advisor was knowledgeable about requirements in my major..... | O 95% | O |
| 16. My academic advisor made clear the requirements I needed to complete my degree..... | O 91% | O |
| 17. My academic advisor provided information to help me select courses..... | O 89% | O |
| 18. My academic advisor notified me of graduate school deadlines..... | O 69% | O |
| 19. My academic advisor assisted me in preparing graduate school and department forms..... | O 72% | O |

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20. On a scale of one (very dissatisfied) to five (very satisfied), rate your overall level of satisfaction with the academic advising you have received.

Very Dissatisfied O (1) O (2) O (3) O (4) O (5) Very Satisfied **mn=4.12 md=4.00**
3.0% 5.6% 13.8% 31.7% 46.0% (77.7% satisfied or higher)

C.2. RESEARCH ADVISING (Dissertation, Thesis, or Master's Project advising)

(if your program only involves course work with no final project, skip to Question 26).

21. During a typical semester, about how often did you meet or communicate with an advisor about your dissertation, thesis or master's project? O 0 O 1 O 2 O 3 or more **(of those who met: mn=2.68 md=3.00)**
4.5% 8.5% 14.0% 73.0%

Please indicate whether you agree or disagree with the following statements. **Agree (1) Disagree (2)**

22. My advisor was accessible when I wanted to talk about my research..... O **94%** O

23. My advisor provided feedback about rough drafts of my research..... O **94%** O

24. My advisor provided useful advice about preparing for my research defense..... O **92%** O

25. On a scale of one (very dissatisfied) to five (very satisfied), rate your overall level of satisfaction with the advising you received about your dissertation, thesis, or masters project.

Very Dissatisfied O (1) O (2) O (3) O (4) O (5) Very Satisfied **mn=4.38 md=5.00**
1.8% 2.8% 9.9% 26.9% 58.7% (85.6% satisfied or higher)

D. TECHNOLOGY

26. Was it necessary to have access to WSU technology in order to complete your graduate course work?

O Yes (1) **87.9%** O No (2)

On a scale of one (not at all accessible) to five (very accessible), rate the level of accessibility to each of the following:

	Not at all Accessible		Very Accessible			
	(1)	(2)	(3)	(4)	(5)	mn/md
(WSU technology)						
27. Computers (wordprocessing, spreadsheets, etc.).....	O 1.1%	O 2.2%	O 8.0%	O 19.7%	O 68.9%	4.5/5
28. Internet access.....	O 0.9%	O 1.5%	O 6.2%	O 17.2%	O 74.2%	4.6/5
29. Laboratory or field equipment.....	O 2.6%	O 4.4%	O 13.3%	O 24.4%	O 55.2%	4.3/5
30. Specialized software (statistical, programming, CAD, etc.).....	O 2.9%	O 6.6%	O 16.1%	O 24.0%	O 50.4%	4.1/5

31. On a scale of one (very dissatisfied) to five (very satisfied), rate your overall satisfaction with the WSU technology?

Very Dissatisfied O (1) O (2) O (3) O (4) O (5) Very Satisfied **mn=4.21 md=4.00**
1.0% 2.3% 13.5% 40.5% 42.6% (83.1% satisfied or higher)

SECTION II. GRADUATE SCHOOL (Questions about your contact with the Graduate School)

32. Which of the following did you use **most frequently** to contact the Graduate School Office (**check only one**)?

O In-person (1) O Mail (2) O Phone (3) O Email (4) O Other (5)
49.9% 3.4% 20.9% 13.7% 12.2%

33. For what reasons did you contact the Graduate School office in person, mail, phone or email (**check all that apply**)?

O Did not contact Graduate School (331)**6%** O Enrollment (336) **32%**
O Admission (332) **43%** O Obtain/submit forms (337) **43%**
O Exceptions (333) **27%** O Assistantships, awards, grants (338) **30%**
O Plan of Study (334) **52%** O Financial aid eligibility (339) **13%**
O Degree completion (335) **56%** O Other/please specify (330) **4%** _____

34. **If** you accessed the Graduate School webpage, for what reasons did you access the webpage (**check all that apply**)?

O On-line application (341) **31%** O Program information (346) **33%**
O Downloadable forms (342) **50%** O Health insurance links (347) **7%**
O Who to contact (343) **23%** O Financial aid opportunities (348) **12%**
O Regulations (344) **16%** O Graduate School Bulletin (349) **12%**
O Deadlines (345) **46%** O Other/please specify (340) **2%** _____

35. Did you consult/use the Graduate School Bulletin (hardcopy) O Yes (1) **37%** O No (0)

Please indicate whether you agree or disagree with the following statements. **Agree (1) Disagree (2) N/A(3)**

36. The staff in the Graduate School were courteous..... O **95%** O O

37. The staff in the Graduate School appeared knowledgeable..... O **94%** O O

38. The staff in the Graduate School processed my request in a timely manner..... O **93%** O O

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