Welcome to The Flats at WSU – Wichita State’s newest housing option! We hope you enjoy living in the heart of the Innovation Campus and being a part of this brand new community. At The Flats you have it all – community, convenience, and the highest quality amenities within your living space. Starbucks, the Food Truck Plaza, and the Heskett Center are all just minutes away from your front door, and your classes are pretty close too! Enjoy the best of both worlds with the perks of apartment living combined with the support of a residence hall.

THE FLATS FRONT DESK SERVICES

DESK SERVICES
The Flats at WSU Reception Desk is open every day from 8am to 8pm to serve you. Our friendly receptionist and desk assistants can assist you with packages, equipment check-out, and questions.

The Desk also strives to ensure the safety and security of all residents. If you ever see any suspicious behavior, individuals who do not belong in our community, or policy violations occurring, please contact the Flats Reception Desk at 316-978-3320 (if it’s between 8am – 8pm) or the RA on Duty at 316-210-5912.

The Flats front desk offers many services and items for residents to check out. Some of the most popular items include:

- Campus maps
- Carts & dollies for moving
- Vacuums and cleaning kits
- HDMI cords (limited supply)
- Board games

KEYS & DOOR ACCESS
You will need your Flats access card to access the outside entrances of your building. If you lose your Flats Access Card, you will need to let the desk staff or RA on duty know as soon as possible and then you will be given a new card from the front desk.

If you are locked out of your room, come to the Reception Desk and one of our staff will escort you to your room to let you in. There is a $10 lock-out fee added to your bill. If you lose your key permanently, you will be charged $50 per key.

MAIL
If/when you receive mail, you will be notified via email. Bring that email to the Flats Reception desk and our staff will be able to assist you.

Your mailing address format is:
Resident’s Name
4105 Mike Oatman Dr., Room #______
Wichita, KS 67208

IMPORTANT CONTACTS

Housing & Residence Life
Main Office: The Flats at WSU
4105 East Mike Oatman Drive
Open Monday–Friday, 8:00 am–5:00 pm
Phone: 316-978-3693
Email: housing.wsu@wichita.edu
Website: wichita.edu/housing

The Flats Front Desk: 316-978-3320

THE FLATS AMENITIES

Courtyard
The Flats Courtyard area contains a pool, BBQ grills and tables, and a sand volleyball court. This is a great space for hanging out and getting to know your fellow residents!

Clubhouse
The Clubhouse area is located on the first floor by the main lobby. There is a pool table, foosball, shuffleboard, TVs and a kitchenette area. This is where RA programs will take place.

Main Lobby
The main lobby is where you will find the main Housing and Residence Life office as well as the Front Desk. If you have questions about your contract or your apartment, this is the place to come get all the answers.

Study Spaces
There are several study spaces throughout the building, mostly at the end of the hallways. Feel free to get comfy and get some quality studying done outside of your room!
TRANSPORTATION: CAMPUS & LOCAL

CAMPUS SHUTTLES
Campus Shuttles are a free and convenient way for you and any campus guests to get around the university quickly! Shuttle service runs Monday-Thursday from 7:30 a.m. – 10 p.m. and Friday from 7:30 a.m. – 6 p.m. The shuttle route runs throughout main campus, over to the Metroplex, and Tall Oaks Apartments.

For routes and information: wichita.edu/shuttle

Wondering where the shuttle is? Track your shuttle! The Shocker Shuttle Tracker app will show you the current location of each shuttle and how long it will be before it arrives at a particular spot. The app works for both Apple and Android devices. Download it today!

WICHITA PUBLIC TRANSPORTATION
The Wichita Transit system provides students with some a cheap option for getting around town. The buses can take you almost anywhere in Wichita, and there are two stops right on campus for your convenience. The Wichita State route takes you to Bradley Fair, Wesley Hospital, and the Target at Greenwich & 21st Street to name a few stops.

Bus routes and schedules may be found on each bus or online at wichitatransit.org. Bus fare is $1.75 for a single ride and $5.00 for an unlimited day pass. Monthly unlimited passes are $55. Passes can be purchased at all Dillons stores or the Downtown Transit Center.

PARKING ON CAMPUS

As a Flats resident, you need to log on to your myWSU portal, select the Parking option, and register your vehicle. The green permits will be free to all Flats residents. It may show a charge initially but that amount will be refunded. If you are an original Flats applicant (not a Fairmount transfer) then you will also be issued a reserved underground space. That parking registration process will happen at Move-In when you arrive.

PARKING PERMITS
Students parking on campus are required to have an ePermit, which is a virtual parking permit where your license plate serves as your permit. Students must have an ePermit to park on campus from 7am to 5pm when school is in session. A student can register up to 5 vehicles on a single ePermit, but only one vehicle can be parked on campus at any given time. Green or Green/Yellow striped lots are designated student parking lots.

To view a parking map, please visit: wichita.edu/parking.

GUEST PARKING
If you are a visitor to our campus, your first two hours of parking are free in lots with yellow, green or yellow-and-green-striped signage.

If you are a visitor and plan to park for more than two hours, you may purchase a one-day ePermit. Day ePermits are $5, or you may purchase a frequent visitor ePermit for $75 per semester.

REGISTER YOUR BICYCLE!
We recommend you register your bike online through your housing application portal. It will ask you for the serial number of your bike and then you can come to The Flats Reception Desk to get a registration sticker to attach to your bike. This will make it easier to recover your property if it is ever stolen.

THE FLATS ACTIVITIES BOARD

If you are interested in getting involved on campus, there are hundreds of student organizations to choose from. But one of the best involvement opportunities for students who live in The Flats is the Flats Activities Board (FAB). This student organization is open to all Flats residents. There are officer positions available each fall that students can run for. It’s a great way to have fun and meet new people! Some of the events planned by FAB will be holiday parties, finals study sessions, movie nights, and WSU Basketball watch parties. Join in on the fun!

Please talk to FAB Advisor, Rebecca Snow, at The Flats front office or email her at Rebecca.Snow@wichita.edu for more information!
Dining Services is committed to supporting students by offering healthy, delicious meal options at the Shocker Dining Hall as well as grab-n-go options at the GroundHouse and other retail locations across campus. You’re sure to eat, learn, and live well while studying here at WSU.

**SHOCKER DINING HALL**
Shocker Dining is the all-you-care-to-eat Café on campus with 11 unique food service platforms where you are sure to find something that meets your taste preference. If you have a meal plan, you’ll use your meal swipes here, but anyone can eat at Shocker Dining by conveniently paying at the entrance.

**SHOCKER DINING HALL HOURS:**
- **Monday–Thursday:** 7:00 am–11:00 pm
- **Friday:** 7:00 am–8:00 pm
- **Saturday:** 10:00 am–1:30 pm and 5:00 pm–8:00 pm
- **Sunday:** 10:00 am–1:30 pm and 5:00 pm–11:00 pm

**GROUNDHOUSE**
The GroundHouse is a coffee shop/convenience store located off the east side of Shocker Dining. It has freshly made pastries, salads, sandwiches, snacks, bottled beverages and a Reverie coffee café. Students with meal plans can use their Dining Dollars here but anyone can purchase items from the GroundHouse. The GroundHouse is conveniently open 19 hours a day!

**SHOCKER SPORTS GRILL & LANCES**
Shocker Sports Grill & Lanes is a great place to relax and have fun with your friends and family. Bowling, billiards, darts, video games, parties, tournaments, food and fun can ALL be found in the lower level of the Rhatigan Student Center. Please note that food from the Shocker Sports Grill & Lanes must be purchased with cash, as they do not accept Dining Dollars or meal plan swipes.

**GETTING CONNECTED**

**WIRELESS INTERNET**
Conveniently, there is wireless Internet (WiFi) access in every building on campus. Just login to the WSU Secure network using your myWSU ID and password. If you are having trouble, please contact the Technology HelpDesk at 316-978-4357.

**LANDLINE TELEPHONES**
Telephones and activated landlines are not provided.

**WHAT IF SOMETHING IN MY ROOM IS BROKEN?**
If something is broken in your living space (furniture, appliances, heat/air), please visit the Reception Desk and our staff will enter a maintenance request. Please note, maintenance requests should not be filled out for connectivity issues – contact the WSU Help Desk at 316-978-4357 for issues with the internet.

**TECHNOLOGY HELP DESK**
316-978-4357
wichita.edu/helpdesk
helpdesk@wichita.edu

**DINING SERVICES**
316-978-5861
dineoncampus.com/wsudining

**OTHER DINING OPTIONS**
There are a variety of other dining locations on campus to fit your needs including FastBreak, Pizza Hut, Chick-fil-A, Mondo Subs and Sono. These all take Dining Dollars and are located on the first floor of the Rhatigan Student Center.
As part of Wichita State’s ongoing commitment to campus safety, the university is launching Rave Guardian, a free mobile app for Android and Apple smartphones that turns any smartphone into a personal safety device.

TRASH & RECYCLING

There will be separate dumpsters for trash and recycling located just outside of The Flats, near the northwest end of the building. Please do not contaminate the recycle bin with prohibited materials (trash and non-recyclable items). Thank you!

PAYING HOUSING BILLS

You can view and pay your Housing bill online by logging into your myWSU student account suite. If you have questions regarding your bill, please call the Housing Office at 316-978-3693.

POLICIES

All students have the responsibility to abide by university and housing policies and to report safety concerns and policy violations that are taking place in their room, suite, floor, and/or building. You should know that there are consequences for making choices that violate community standards.

You are responsible for all policies outlined on our website and in the housing contract.

More information about the student conduct process and our policies can be found in the Housing Handbook at: http://webs.wichita.edu/?u=housing&p=/onlineforms/hrlhandbook

You are also responsible for following the University’s Student Code of Conduct, which may be viewed at: http://www.wichita.edu/thisis/home/?u=studentconduct

STAY UP TO DATE

Get the emergency information you need instantly and effortlessly! With the Shocker Alert System, we will contact you by email the moment there is an emergency or weather alert that affects the campus. To sign up for text alerts through our emergency notification system, login to Shocker Alert System at Rave Wireless. Use your myWSU ID and password.

NEW RAVE GUARDIAN MOBILE APP

SHOCKER CARDS

You’ll need your Shocker Card for many things on campus, such as accessing the Heskett Center and Shocker Athletics games, using the library, eating in the dining hall, and getting into Shocker Hall! To get your Shocker Card or replace a lost Shocker Card, please stop by Room 105 on the first floor of the RSC.

SHOCKER CARD CENTER
316-978-CARD (2273)
shocker.card@wichita.edu

UNIVERSITY POLICE & SECURITY

The WSU University Police Department is here to help make your experience on a campus a safe and pleasant one by doing patrols, safeguarding your security, and offering programs and resources. UPD provides jump starts, vehicle unlocks, escorts to a local gas station for fuel, or instructions on how to change a tire in addition to the traditional roles of a police officer.

SAFETY ESCORTS

Oftentimes, students and employees need to be on campus at night or during odd hours of the day and would feel more comfortable having someone walk with them. If you need a Safety Escort, please call the University Police Department at 316-978-3450. Tell the dispatcher where you are and request an escort to a campus location. They will dispatch an officer to walk with you or to give you a ride to your desired location.

UNIVERSITY POLICE DEPARTMENT
Immediate Response/Dispatch: 316-978-3450
wichita.edu/police
police@wichita.edu