Students define success differently. Our office helps students maximize their academic potential and reach their personal goals through a range of programs and services, regardless of personal background.

Our work is focused in five areas: academic success programs, first-year programs, military and veteran student support, student money management and online student support.

Our goal is to help students develop skills and plans to graduate in a timely manner while engaging with our community of learners.
A lounge and study area for students with military experience and military dependents.

Peer Mentoring • Study Groups • Tutoring • Free Printing

➡ 2015-2016 initiatives included: gaining acceptance into the PAVE program to provide vet-to-vet mentoring, obtaining a therapy dog to be used in the center, increasing social event offerings for peer connection.

Office for Student Money Management (OSMM)

Resources for students to manage finances in college and beyond.

College Financial Planning • Student Loan Debt Management • Monthly Spending Plans • Free Tax Preparation Services

➡ 2015-2016 initiatives included: continuing the commitment to maintain MCMP, helping students create a financial plan for college, assisting students to help them reach financial independence and continuing the tax-prep service.

Military and Veteran Student Center (MVSC)

A lounge and study area for students with military experience and military dependents.

Peer Mentoring • Study Groups • Tutoring • Free Printing

➡ 2015-2016 initiatives included: gaining acceptance into the PAVE program to provide vet-to-vet mentoring, obtaining a therapy dog to be used in the center, increasing social event offerings for peer connection.

Military and Veteran Student Center (MVSC)

Total Visits
ACADEMIC YEAR 2015-2016

11,013
918 AVERAGE VISITS PER MONTH
45 AVERAGE VISITS PER DAY

Online Retention

Resources and support for students in online degree programs.

➡ 2015-2016 initiatives included: monitoring students in online degree programs through Blackboard analytics and the Student Success Collaborative, outreach to scholarship recipients and other students, establishing a point of contact for instructors, departments and online advisors for student support and referral.

Student Success Collaborative Outreach

Total Success Plans Completed

2,441

1,113 Students Contacted
80 Faculty, Staff Trained in SSC
8 Campaigns Completed

Student Success

Lead campus-wide retention events and initiatives to help the university achieve persistence and graduation goals.

➡ 2015-2016 department-wide initiatives included: expanding and improving current services, infusing technology into services, improving cross-divisional and departmental partnerships.